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www.sod-x.com

(813) 651-5858

ATTENTION DRIVER COD PAYMENT: ☐

DELIVERY DATE: _____

DELIVERY DAY: _____

DELIVERY TIME: _____

30 MIN. COURTESY CALL: _____

BAHIA DELIVERY ORDER

CUSTOMER NAME: _____

DATE: _____

ADDRESS: _____

CITY: _____

ZIP: _____

PHONE: _____

PAYMENT METHOD: ☐ CASH ☐ C.O.D. ☐ CHARGE ☐ CHECK # _____ ☐ PHONE ORDER

DELIVERY DROP LOCATION

Where would you like the sod/pallets placed?

☐ LEFT SIDE OF DRIVEWAY

☐ RIGHT SIDE OF DRIVEWAY

☐ CURBSIDE

☐ FRONT OF PROPERTY
(accessible area only)

ADDITIONAL NOTES FOR DRIVER:

ACCESS / DELIVERY INFORMATION

Please help us plan a safe and efficient delivery.

☐ DEAD END STREET?

☐ TIGHT TURN FOR TRUCK / TRAILER?

☐ STEEP DRIVEWAY?

☐ CARS MUST BE MOVED?

GATE CODE: _____

BEST PHONE NUMBER TO REACH YOU DAY OF DELIVERY: _____

WILL SOMEONE BE ON SITE TO RECEIVE THE DELIVERY? ☐ YES ☐ NO

ANY OTHER INFORMATION WE SHOULD KNOW?

QTY.	DESCRIPTION	PRICE	AMOUNT
	BAHIA PALLET		
	BAHIA PIECES		
		DELIVERY FEE	
TOTAL			

IMPORTANT - PLEASE READ

- Bahia may arrive dry, tan, clumpy, loose, broken, or brown.
- Roots may still be alive. Water immediately.
- Full sun required for best results.
- Ants / weeds / natural field debris may be present.
- ALL BAHIA SALES FINAL.**
- See Reverse Side for Full Terms & Conditions.

ALL BAHIA SALES ARE FINAL.

NO REFUNDS.

NO REPLACEMENTS.

DELIVERY IS CURBSIDE / DRIVEWAY ONLY.

SOD-X IS NOT RESPONSIBLE FOR DAMAGE TO VEHICLES, DRIVEWAYS, SPRINKLER SYSTEMS, HIDDEN UTILITIES, SOFT GROUND, OR ANY OTHER CONDITIONS BEYOND OUR CONTROL.

By signing below, I acknowledge that the above information is correct, I understand our delivery terms, and I accept full responsibility for the product once it is delivered and unloaded.

CUSTOMER SIGNATURE: _____

PRINT NAME: _____

DATE: _____

THANK YOU FOR YOUR BUSINESS!
SEE REVERSE SIDE FOR FULL TERMS & CONDITIONS →



BY SIGNING THE FRONT OF THIS DOCUMENT, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTAND, AND AGREE TO THESE TERMS & CONDITIONS.

1. STANDARD DELIVERY & PLACEMENT

Delivery is to the nearest safe front-accessible curbside, driveway, easement, or road-access area, as determined by the driver. No entry onto unstable ground, vacant land, or unsafe areas is required. Placement beyond standard access needs driver approval and may incur disclosed charges.

2. PRODUCT CONDITION (BAHIA)

Bahia is living, perishable, farm-sourced sod. It may arrive dry, straw-like, brown, clumpy, loose, separated, uneven, or broken. Weeds, other grasses, seed heads, ants, and natural field materials may be present. These characteristics may be normal for Bahia. **WATER IMMEDIATELY.** Full sun and consistent watering are important.

3. NATURAL VARIATION / WARRANTIES

Bahia is sold in its natural agricultural condition. Appearance, density, rooting, and establishment depend on season, farm conditions, weather, soil, sunlight, watering, and customer care. No promise of uniform pieces or successful establishment is made, except obligations imposed by law.

4. FINAL SALE & CLAIMS

Bahia sales are final except where remedies are required by law. Report shortages, wrong product, or visible delivery problems promptly, preferably before sod is moved or installed. Natural Bahia variation alone is not a defect.

5. RESPONSIBILITY AFTER DELIVERY

After delivery at the agreed safe location, customer is responsible for immediate watering, protection, handling, storage, and proper care. Bahia is a low-cost utility grass and may not resemble premium sod. Any separately contracted installation is governed by its own agreement.

6. DELIVERY WINDOW

Standard estimated delivery window: 8:00 AM–5:00 PM, unless a custom window is confirmed by SOD-X, Inc. Arrival times are estimates and may change due to traffic, weather, farm supply, equipment, or safety conditions.

7. 30-MINUTE COURTESY CALL

When practical, SOD-X, Inc. may provide an approximately 30-minute courtesy call. An unanswered call does not automatically cancel delivery. The delivery area must be ready during the scheduled window.

8. CUSTOMER SITE RESPONSIBILITY

Customer must provide safe truck and forklift access, correct address and gate codes, and required permissions. Remove parked vehicles, including visitors' and contractors' vehicles. Disclose low branches, overhead wires, steep grades, soft ground, buried utilities, irrigation, septic systems, and hidden hazards.

CARD / ID VERIFICATION

Prepaid online orders may be office-verified without cardholder presence.

WOODEN PALLET RETURNS

FREE LOCAL PICKUP: Leave empty pallets by driveway; call (813) 651-5858. Subject to routes and service area. **YARD DROP-OFF:** Return empty pallets with an order pickup or separately. Leave outside near the gate; do not block access.

PROOF OF DELIVERY

Photos may document Bahia and delivery location. Unattended drop requires office approval.

9. DRIVER SAFETY & PROPERTY DAMAGE

The driver may refuse any unsafe or obstructed delivery area. Customer is responsible for disclosing hidden hazards and suitable load-bearing access. SOD-X, Inc. does not inspect or certify driveways, lawns, pavement, or underground conditions. **To the fullest extent permitted by Florida law, SOD-X, Inc. is not liable for damage caused by undisclosed hazards, unsuitable surfaces, or customer-directed access or placement.**

10. COMMERCIAL / CONSTRUCTION SITES

The authorized site contact, clear unloading area, and any customer-provided forklift or unloading equipment must be ready on arrival. Missing personnel, blocked access, or incorrect site details may result in rescheduling and disclosed charges.

11. 15-MINUTE WAIT / FAILED DELIVERY

Driver may allow up to 15 minutes after arrival for safe access and required assistance. After that, SOD-X, Inc. may leave or reschedule. Previously disclosed waiting, redelivery, or return-trip charges may apply. Incorrect addresses, blocked access, or unavailable contacts may also prevent delivery.

12. PAYMENT / ID VERIFICATION

SOD-X, Inc. may verify payment and authorized recipient information. For prepaid online orders, the office may verify the purchase without the cardholder physically present. Unverified orders may be held pending approval. Payment cards and identification documents are not photographed.

13. DELIVERY RECORD / UNATTENDED DROP

SOD-X, Inc. may photograph Bahia and its placement location and record delivery date, time, recipient, and employee initials. Unattended delivery requires office approval and a confirmed safe drop location.

14. ACCEPTANCE OF TERMS

Signing the front acknowledges these terms. No provision eliminates rights or remedies that cannot legally be waived.

15. SOD SOURCE & POST-INSTALLATION CARE

SOD-X, Inc. sells Bahia sourced from independent sod farms and may install sod under a separate agreement. SOD-X is **not a licensed fertilizer or lawn-treatment company**. Standard delivery does not include lawn inspections, soil testing, fertilization, pest or disease treatment, or lawn diagnosis. Customer must research proper care or hire an appropriately licensed lawn-care professional. General care information is a courtesy, not a treatment plan or guarantee of future lawn performance.

IMPORTANT — 15-MINUTE WAITING LIMIT: BLOCKED OR UNSAFE ACCESS, MISSING PERSONNEL, OR UNAVAILABLE UNLOADING EQUIPMENT MAY RESULT IN RESCHEDULING AND DISCLOSED WAITING-TIME OR RETURN-TRIP CHARGES.